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CONTENT THEME FOR THE POST OF ASSOCIATED PROFESSOR - ITEM 11

The disciplines from the post of associated professor, item 11:

- *Introduction to Management;*
- *Fundamentals of quality in the public sector.*

Content Theme:

1. Conceptual approaches of quality management in the public sector.
2. The quality planning process.
3. Managing and achieving quality.
4. The control and the assessment of quality.
5. The improvement of quality.
6. Theoretical Background of management.
7. Strategy and strategic management of the organization.
8. The decision-making system.
9. The organizational system.
10. Human resources of the organization.

References:

1. Burduş, E., *Basic principles of organizational management*, Bucharest: Economic Publishing House, 2007;



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2. Cornescu, V., Mihailescu, I., Stanciu, S., *Management of the Organisation*, Bucharest: All Beck Publishing House, 2004;
3. Dobrin, C., *The quality in the public sector*, Bucharest: ASE Publishing House, 2005;
4. Morgan, C., Murgatroyd, S., *Total quality management in the public sector: an international perspective*, Philadelphia: Open University Press, 1995;
5. Nicolescu, O., coordinator, *Managerial systems, methods and techniques of the organization*, Bucharest: Economic Publishing House, 2000;
6. Nicolescu, O., Verboncu, I., *Fundamentals of organizational management*, Bucharest: University Publishing House, 2008;
7. Raboca, H., *Quality Management in Public Administration*, Bucharest: Triton Books, 2013.