

**Post: ASSOCIATE PROFESSOR, position 22**

**Subjects: Quality Management and Quality Management (in English)**

### **CONTEST TOPICS**

1. Management of processes;
2. ISO 9000 standards series;
3. Audits of Quality Management Systems;
4. Certification of Quality Management Systems;
5. Human resources and quality;
6. Continuous improvement ;
7. Quality costs;
8. Quality Function Deployment (QFD);
9. Failure Modes and Effects Analysis -FMEA

### **BIBLIOGRAPHY**

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2. Dinu, V., 2017. Quality Management and Business Excellence. *Amfiteatru Economic*, 19(44), pp. 5-7;
3. Dragulanescu, I.V. and Popescu, D., 2015. Quality and Competitiveness: A Lean Six Sigma Approach. *Amfiteatru Economic*, 17 (Special No. 9), pp. 1167-1182;
4. Gryna, Frank M., ed, Juran, J.M., ed., Juran's Quality Control Handbook, Ed. McGraw Hill, 1988, ISBN 0-07-0331766;
5. ISO, Standard. ISO 9001: 2015 – Quality Management Systems- Requirements;
6. Lefter, V. et al., Tehnici și instrumente utilizate în managementul calității, Editura Economica, 2000, ISBN 973-590-256-7;
7. Novokmet, A.K. and Rogošić, A., 2017. Long-Term Financial Effects of Quality Management System Maturity Based on ISO 9001 Principles. *Amfiteatru Economic*, 19(Special No. 11), pp. 1003-1016;
8. Sârbu R. et al, Calitate și Excelență în Afaceri, Ed.ASE, 2013, ISBN 9786065055803;
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10. Siva, V., Gremyr, I., Bergquist, B., Garvare, R., Zobel, T., & Isaksson, R. (2016). The support of Quality Management to sustainable development: A literature review. *Journal of cleaner production*, 138, 148-157;
11. Toma, S. G. and Naruo, S., 2017. Total Quality Management and Business Excellence: The Best Practices at Toyota Motor Corporation. *Amfiteatru Economic*, 19(45), pp. 566-580.